



# COVID-19 PRECAUTIONS

Dear Guest -

As Bonaire re-opens to international flights, the health and safety of our guests and employees remains our top priority. In light of recent events, we want to share the enhanced health and safety protocols we've put in place at Toucan Diving Bonaire.

Since the global situation is constantly evolving, we will update these procedures as required. Should you have any questions or concerns, please don't hesitate to contact the dive shop at [info@toucandiving.com](mailto:info@toucandiving.com).

Stay safe and healthy, and we'll see you soon.

Your Toucan Dive Team

Follow us or contact us for the latest information and updates:



+599 717 2500 ext. 8183

[info@toucandiving.com](mailto:info@toucandiving.com)

[@toucandiving](https://www.instagram.com/toucandiving)

# General Procedures

- Avoid physical contact with others (e.g. no handshakes, hugs, kisses, etc.)
- Maintain 1.5 meters social distancing from guests and staff
- Wash your hands regularly (every hour) and thoroughly for at least 20 seconds with soap and water
- Use alcohol-based hand sanitizer when available; however, avoid use if you will be handling compressed gas, especially oxygen-enriched mixes
- Avoid touching your eyes, nose and mouth
- Cough or sneeze into your elbow and away from other guests and staff
- The CDC recommends wearing a cloth face covering in public settings
- Please stay home (or remain in your room) if you are not feeling well

## Shop Procedures

- The dive shop will be sanitized regularly
- Disinfect your hands before entering the dive shop
- A maximum of four guests may complete their check-in at one time; please wait outside the dive shop until it is your turn to enter
- Group leaders must provide all information (liability forms and copies of certification cards, insurance and STINAPA QR-code) for all members of their group
- Pay by card whenever possible
- Pay your STINAPA fee online only
- Complete your check-in paperwork and watch the orientation video prior to arrival; a link to both will be sent to you when you make your reservation
- Communicate with us via phone or e-mail whenever possible
- All dive shop sales are final - NO RETURNS OR EXCHANGES
- Fresh drinking water will be available; however please bring your own re-useable cup or water bottle (we have a selection available for purchase)
- Tips can still be deposited (cash only) in the tip box located in the dive shop

## Course Procedures

- We prefer, and recommend, eLearning courses whenever possible
- Wash your hands before and after classes
- Maintain social distancing as much as possible
- We will disinfect the classroom before and after each class
- Fresh water will be provided; however, please bring your own re-useable cup or water bottle (these are available for purchase at our dive shop)
- Classes will take place in small groups of family or friends traveling together only
- If you do not feel well, please do not attend class; we will work with you to make alternate arrangements

# Tank Procedures

- Disinfect your hands before entering the tank room
- Ensure your hands are completely dry before handling tanks
- Analyze your tanks and immediately remove them from the tank room
- Do not touch the cylinder valve outlet or regulator outlet when assembling or disassembling your scuba gear
- A special return area will be designated for used tanks
- Maximum of 2 persons at a time in the tank room

# Boat Dive Procedures

- Our modified boat dive schedule adheres to recommended social distancing guidelines; non-diving passengers will be permitted as space permits
- The boats are sanitized before and after each trip
- Disinfect your hands prior to boarding the boat
- Face masks are required to be worn on the boat when not diving
- Please only bring the items required for diving (e.g. no extra items)
- Our staff will invite 4 divers at a time to set up individual gear on the boat
- Keep your mask, snorkel, and second stages/mouthpieces close to your own gear to limit exposure to others
- Each diver will be assigned a seat on the boat; please remain in your designated area to ensure social distancing is maintained
- Anti-fogging products must be used; no spitting in your mask
- Avoid touching anything unnecessarily
- Do not share dive equipment or let others handle your gear
- Maintain a 1.5 meter distance while in the water at the surface, unless there is a compelling reason to be closer
- If you need help disassembling your gear, our boat staff will disinfect their hands prior to handling your equipment
- No rinse buckets will be available on the boat
- Fruit will be distributed in individual containers
- Fresh water will be provided; please bring your own re-useable cup or water bottle

# Rinse Procedures

- One marked rinse tank will contain a water-disinfectant mix and serves as the disinfection rinse tank - rinse all your gear in this tank FIRST
- After rinsing in the disinfection tank, you may rinse your gear in the “regular” rinse tanks
- Store your gear in the locker room only in your assigned spot
- Do not touch gear that is not yours
- Please limit outdoor shower usage to one person at a time

# Rental Gear Procedures

## Renting Your Gear

- Provide your needs and sizes by email or phone before arriving at the dive shop
- Our crew will make sure your gear is ready for your arrival
- Upon arrival, go directly to the outdoor gear rental area (behind the dive shop) to provide your personal information, sign the rental form and collect your rental gear
- Your sanitized rental gear will be ready and marked with your name to keep it segregated from other gear
- If you require an alternate size BCD, a crew member will help you with the exchange
- You are responsible for rental equipment for the time you are diving with us

## Returning Your Gear

- Ask one of the crew to record each piece of gear prior to you placing the item in the disinfection tank
- Our crew will remove your returned gear from the disinfection tank and take care of it from there

**Questions? Comments? More info?**

**info@toucandiving.com**

**+599 717 2500 ext. 8183**



VAN DER VALK  
**TOUCAN DIVING BONAIRE**